



Chairman's Message - Goh Kng Yan

Life Community Services Society (LCSS) has entered into its 16th year of service to the community. The work has grown and today, we are serving more than 950 clients through our four core services.

It is through dedicated partners like you, that we are able to impact so many lives. Many companies gave more than financial assistance. They sent their staff who gave the children their personal touch. It makes a big difference to these children. Likewise, the volunteers have given more than their time. Several volunteers have integrated

our children into their family activities. The staff has also worked tirelessly, travelling island-wide, to meet with the children at their respective homes.

There are many heart-warming testimonies from the children because of your partnership. Your contributions make a big difference in the lives of these children, giving them a hope and a brighter future.

Heartfelt gratitude for being our partners in touching lives.

CEO's Message - James Wong

We started our new fiscal year with a dinner to appreciate our faithful donors, volunteers & staff on April 21. We were especially honoured to have **Mr Phillip Tan**, Vice-President of the National Council of Social Service & Chairman of Yellow Ribbon Fund as our Guest-of-Honour & **Mrs Phillip Tan** in our midst.



Mr Phillip Tan, passionately endorsing the cause of LCSS.

We were encouraged by Phillip's message, endorsing Life Community's cause for the "lost". It was a pleasant surprise when I received an SMS from Phillip, after the dinner, saying "Thanks for the honour & dinner. It was very well done & your hard work has paid off. **Yes, it's not a sprint but a marathon**

but I think the foundation has been laid. The seed was sown by Dr Tan and you and the team have taken tender care to grow it into a tree; soon you will be able to build a house and a castle after that." All glory to Jesus for His love never fails.

With support from many of you, we have **grown deep and wide**. Currently, we serve **more than 950** children, youths & caregivers from different races and religions. I am reminded of Mr Terrence Goh's (Director of Rehabilitation & Reintegration, Singapore Prison) words that our service is "more than running a program; it's a **wrap-round service**". Indeed it is. Recently we attended to an 8 year old boy's very basic need of clothing. He was otherwise wearing his nieces' clothes including undergarments. We are all so blessed and I believe everyone can give something back to the community.

By God's grace, we were awarded the tender to run Life Student Care in Meridian Primary School. It is operating at maximum capacity. This centre as well as Life Student Care @ Hougang has completed the **new corporate branding** to enhance the learning and working environment for children and staff respectively. **New service logos** were created to reflect each core service's cause better (Pg 5). We have also added **more skill and support staff** to run this marathon.



Visit by President
President Tony Tan Keng Yam, his wife Mary and Life Community Services Society CEO James Wong looking on as children try origami



Last fiscal year, we were honoured and blessed to be one of the selected beneficiaries of three **one-off** funding supports - The President's Challenge, 'Cooking for the President' cookbook and Deutsche Bank's coveted 'Charity Of The Year' event.

This fiscal year starts with many uncertainties with regard to funding. We need to raise approximately one million dollars to break even. Our cause is a marathon and we intend to run it with passion and compassion for the "lost". We invite you to run this race in any capacity you are comfortable with, to touch lives and to add more meaning to your lives.

God bless and thank you for all your past, present and future support.

PARTNERSHIPS

DEUTSCHE BANK

Judyanne Lemmens has championed the cause of LCSS by organizing her department's charity run to sponsor the Friends of Children (FOC) programme's June outing. Moreover, they have formed a team to partner LCSS staff to organize this outing. The children are looking forward to this wonderful day to be spent with the Deutsche Bank staff volunteers.

In addition to bringing joy & love to our children through the outing, the Bank also selected LCSS as one of the recipients of the Bank's 'Staff Donater Day' where each staff generously donates a day of their salary towards their selected cause. These donations have been channeled to our 'I Coach U' (ICU) and bursary programmes for students from low income families with critical academic needs.



Deutsche Bank's Corporate Social Responsibility (CSR) team in action, visiting an ICU beneficiary. (L-R: Mr James Wong, Mr Shaun Cheng & Ms Annie Yeo).

The staff are true corporate citizens, as everyone, from the top to the ground level, are involved in giving back to the community in one way or another. Thank you Deutsche Bank for your generosity in funds and fun!

You can help too...

LCSS is involved in a 'marathon' of touching lives of children from 5 to 19 years old. It's a long race with many

challenges. With the consistent increase in clients, we are presented with more needs of varying intensity. Thus, we need more partners to help us raise funds to defray programme costs, ensuring the needs of these young lives are efficiently met.

Deutsche Bank has been exemplary of a partnership with LCSS. We are open to explore fundraising opportunities towards the cause of LCSS in this financially difficult year. We are always available to give an introduction of our work and explore partnership opportunities with corporations to give the children a brighter future as they seek to break out of the cycle of poverty and crime. **Please see back page on how you can help.**



MICROSOFT

A Unique Learning Experience

Volunteers from **Microsoft** took some FOC children for a treat to an ice-cream café during the March holidays. They played **vocabulary-building games** and **learnt to make ice-cream**. After an exciting time of learning, the children were thrilled to be treated to an ice-cream buffet. This unique experience was realised through the sponsorship of Microsoft volunteers and with Ms Yvonne Lim's coordination with our staff.

Last Christmas, Microsoft also donated presents to the children of Life Student Care (LSC) and organised a party with MightyKids, Families and Community (MKFC), two of our other core services. **Microsoft is truly an MNC with a heart!**



BEDOK METHODIST CHURCH

Imparting Lifeskills

Volunteers from Bedok Methodist Church (BMC) organised a day of activities at the Fort Canning Park on 12 Nov 2011 for the FOC children. They had fun at the game stations, learning the importance of teamwork and communication. The games allowed the children to pick up **lifeskills** in a **fun** and non-threatening manner.

Thank you Mr Richard Tan and volunteers for taking the time to coordinate this event.



MINISTRY OF MANPOWER

Experiential Learning

Ministry of Manpower's (MOM) volunteers sponsored 60 children from Life Student Care @ Hougang to visit the Singapore Zoological Gardens on 16 Dec 2011. They planned quizzes to engage the children as they toured around the zoo. Through **experiential learning**, the children gained a good understanding of 'Body Covering' by feeling the different types of body coverings of the animals.

We are really encouraged that MOM went the extra mile to bring joy to the children through this fun and hands-on experience. **Thank you MOM volunteers!**



LCSS had its annual **Donor, Volunteer & Staff Appreciation Dinner** on 21 April 2012. Mr Phillip Tan, our Guest-Of-Honour, graced the event with the theme, 'Love Never Fails'. We were entertained with a short drama by the children of LCSS as well as an inspiring song performance 'What Faith Can Do' by the Youth Band Interest Group (YBIG). The song brought to our attention the power of faith, hope and love in our work to impact lives. Thank you partners of LCSS for co-laboring with us in love!

We especially want to appreciate the night's award winners – Donors: Deutsche Bank, presented to Ms Judyanne Lemmens and Tan Chin Tuan Foundation, presented to Ms Yap Su-Yin. Volunteers: Mr Simon Tan, Mr Ong Kwan Chew and Mr & Mrs Kok Min Chuen. Staff: Ms Mary Teo.

Here are the snapshots of the event.



Our Founder, Dr Tan Kok Beng, giving away an appreciation gift to the group of hardworking performers.



Donor Award presented by Mr Phillip Tan, accompanied by Mr Nicholas Goh (LCSS' Board Member), to Ms Yap Su-Yin, Deputy CEO of Tan Chin Tuan Foundation.



Our CEO, Mr James Wong, passionately sharing LCSS' cause and thanking stakeholders for their ardent support.



Donor, volunteer and staff coming together to unroll a roll of cloth to symbolize running the marathon together in touching lives.

**Love
never
fails**





Mr Goh Kng Yan and Mr James Wong presenting our Guest-of-Honour, Mr Phillip Tan, with a token of appreciation.



Mr Phillip Tan, accompanied by Mr Seow Kiat Wang (LCSS' Board Member), presenting a token of appreciation to our dedicated volunteer, Mr Simon Tan.



Enthusiastic volunteers, Mrs Patsy Gan, Ms Lin Tai Yu and Mr Teo Ah San, participating in the evening's programme.



Dr Gilbert Tan (LCSS' Board Member) giving away an appreciation gift to the Y-BIG lead singer for the inspiring performance.



Good old friends putting their best foot forward.



Ms Ng Ling Ling (NCSS) and Mrs Phillip Tan, having a great time watching the performances and listening to the speeches.



Mr Phillip Tan, accompanied by Mr Denus Ban (LCSS' Board Member), presenting the Staff Award to our committed staff, Ms Mary Teo.



Some of the 'gems' of LCSS.



Mr Alfred and James Wong – Brotherhood for the community.



Volunteer emcee & befrienders (Mr & Mrs Kok Min Chuen) caught by surprise for being awarded the volunteer award.

All photographs were sponsored by:



More photos @ www.life-community.org

LCSS UPDATE

The People That Make A Difference

Daniel and Patsy have been befrienders with LCSS for about 5 years now. They have befriended children from two different families and have watched them grow into teenagers.



Daniel and Patsy felt compelled to sign up as Befrienders when they heard about the FOC program because they felt that *"the real prisoners are the immediate family members of the inmates, especially their children. They are deprived of the parental love and care they need so much in their growing years. The children need someone to befriend, guide and mentor them"*.

Initially, they faced some anxiety. However, over time, their perspective of befriending developed to one that is *"a process, not a product, a journey, not a destination, an action and not an intention"*.

They saw their *"role to be of extreme importance especially in the absence of their (the children's) parents"*. Some of the memories they hold on to are simple things such as the child thanking them when he passed all 4 subjects in school and another child simply missing them.

Befriending is not just about giving. Daniel and Patsy have found that they have gained much in return. They have, just to name a few, gained more *"patience, firmness, unconditional love and perseverance"*. Their own children, too, have learned to *"appreciate the basic things in their lives, such as their living conditions"*. The journey has not been a bed of roses. When their plates got full and temptation to quit grew, they recalled their primary reason for befriending – *"to love the children and direct them to fulfil God's destiny for their lives"*. With this, Daniel and Patsy continuously encourage others to *"Come and bless the children and be blessed. Your little effort would go along way for that particular child you have touched. It is a very fulfilling and rewarding experience that you would never forget. Come and make a difference!"*

Adapted from Daniel and Patsy's Interview

NEW

CORPORATE BRANDING OF OUR 4 CORE SERVICES & CENTRES



"Life Student Care – Happy Meridians" student care centre in Meridian Primary School opened its doors on 3rd January 2012. It is one of the 2 student care centres that have completed the corporate branding. Through the branding, we hope to **create a more conducive learning environment** for the children as well as a **better working environment** for the staff. Our programmes have also been enhanced to include Phonics, Journaling, Tuition, 'I Coach

U' (ICU) and Bursary programmes. In addition, we have a team of committed staff and an in-house counsellor to work with children who may need extra guidance.

The principal of Meridian Primary School, Mr Lim Meng Wei, expressed his support saying, ***"Many parents have expressed their appreciation towards the school and the student care ever since we started the service. The school greatly values its partnership with Life Community, and to the great team who always go the extra mile, a big THANK YOU from Meridian Primary School!"***

Life Community has developed a corporate branding to represent the individual services (shown below). Each service is unique and has its own stories of joys and challenges and thus each branding carries its own story.



Life Student Care (LSC) uses earthen and natural colors in its logo to mirror the centre being a natural, second home for the children. As signified by the child, the centres provide a safe and conducive environment for the children to grow and develop holistically.



Friends of Children (FOC) uses bright colors with children engaged in various activities in its logo. This signifies the vibrancy of being a child. We want the FOC children to always carry that enthusiasm while they engage in the various activities, both fun and educational, as they over-come the odds in their lives.



Friends of Youth (FOY) is an activity-based programme as represented in the logo. The youth are engaged through youth-oriented activities, to harness their energy and raw talents. We also recognize that youth are finding their identity and place in society. Thus, the barcode recognizes and embraces their uniqueness.



MightyKids, Families and Community (MKFC) is a programme that works with latchkey children and youth in the Telok Blangah community. This programme provides a place for them to 'hang out' under the guidance and supervision of adults, thus, keeping them safe from negative influences.



Henry* is an 11 year old boy whose mother works at a food stall to support themselves. Henry's mum was arrested 3 years ago for house-breaking. Because of his mum's incarceration, he was forced to be independent

beyond other boys his age. Naturally, problems began to surface. He had poor school attendance and lacked interest in his studies resulting in poor academic performance.

Henry receives **food ration** and was placed in our **ICU tuition program** in April 2011. Since then, he has made steady progress not only in his tuition subject, but in all other subjects as well. Within 7 months, he achieved an overall improvement for each subject edging him closer towards the passing mark. Progress is slow, because his foundation is weak, and the rebuilding of this foundation requires time.

Henry would not be heading in the right direction if not for the **experienced and qualified caseworker** who identified and sought to meet the needs in Henry's life. We need your support to **defray programme costs** which will help many more 'Henrys' move forward in life.



John*, a primary 3 student, comes from a single-parent family since 2010. He is under the care of his mother who is currently suffering from a cancer relapse. John joined our Life Student Care centre in April 2010.

In view of his mother's financial situation aggravated by the medical bills, John has been a recipient of our **bursary scheme**. His mother is very appreciative of our help as it lightens her load to know that he is in good care while at the centre.

John learned independence at a young age as his mother is either at work or regularly visiting the hospital for chemotherapy. Also, he has to learn to overcome the fear he had of his father as he witnessed his father physically abusing his mother. Now, there is also the uncertainty of how life will be if his mother is unable to recover from this relapse. **Your financial support will continue to keep this child in the good hands of our student care centre as well as ease the burdens of his mother.**

**Not their real names.*

DONOR & VOLUNTEER FORM

Please fill in your particulars, indicate your interest(s) clearly and fax it to **6387 3768**. Donor's personal particulars **MUST** be completed for tax-deductable receipts.

Name (as in NRIC): _____ *NRIC/FIN No.: _____

Company Name: _____

Address: _____ Postal Code: _____

Tel No: (HP) _____ (O) _____ (H) _____ Email: _____

A) I would like to donate to Life Community Services Society to help this worthy cause.

My contribution of S\$ _____ for the work in LCSS is:

*One time / Monthly / Annually

*Personal / Corporate

B) I would like to speak to someone in your organisation to explore partnership. ☐ Yes

Signature: _____

Date: _____

AUTHORISATION FORM FOR CREDIT CARD PROCESSING

Name on Card: _____ Card No.: _____

Contributed Amount: _____ Type of Card: *Visa / Master / AMEX / DINERS

Card Expiry Date: _____

Signature: _____

Date: _____

** Please delete appropriately*

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